

Business Service Management (BSM)

Driving IT Transformation with BSM

Most Business and IT Leaders have some level of Digital Transformation taking place within their organization. Leaders consistently point to the following objectives of these transformation initiatives – Operational Efficiency and Productivity; Improvements in Accuracy and Customer Satisfaction; and having greater Platform Flexibility in order to quickly address changing needs and Business Opportunities.

Having a complete picture of the organizations infrastructure and application environments is critical in order to ensure service level attainment expected by the organization. With today's evolving technology landscape that includes Cloud, IaaS, PaaS, SaaS, and the need to maintain existing legacy systems, this presents challenges for IT organizations.

A solid, accurate and up to date CMDB is an essential element of a successful BSM program. T4S Partners experienced consultants and proven methodology provides organizations with a pragmatic approach to deliver the Expected Business Outcomes. With T4S BSM services your organization will be in a position to deliver.

Service Assurance – a Service-Centric Operation that enables IT Service Performance and more satisfied End Users and Customers
 Security and Compliance – with improved visibility and consistency Improved Security, Increased Control and a High Level of Trust
 Asset Lifecycle Management – a Systematic Approach to the Governance, Management and Value Realization of assets across the enterprise
 DevOps – a set of practices intended to Accelerate Development Lifecycles and code promotion to production
 AIOps – leverage Big Data, Machine Learning and Performance Baselineing to deliver a Proactive and Predictive approach to Decision Making

We specialize in delivering enterprise-class BSM solutions supporting hybrid environments, Business and technical services and automations.

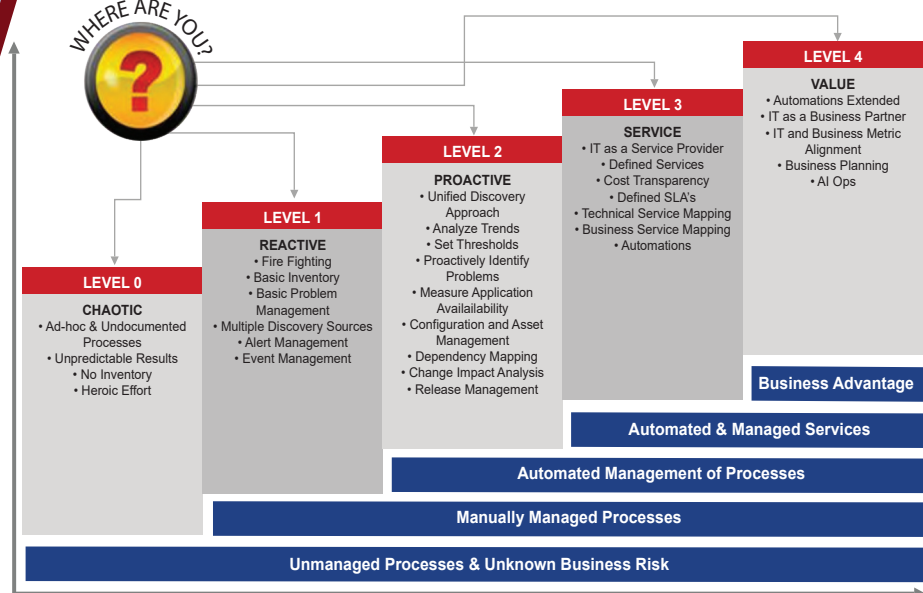


Enterprise Service Management



T4S Business Service Management (BSM) Approach

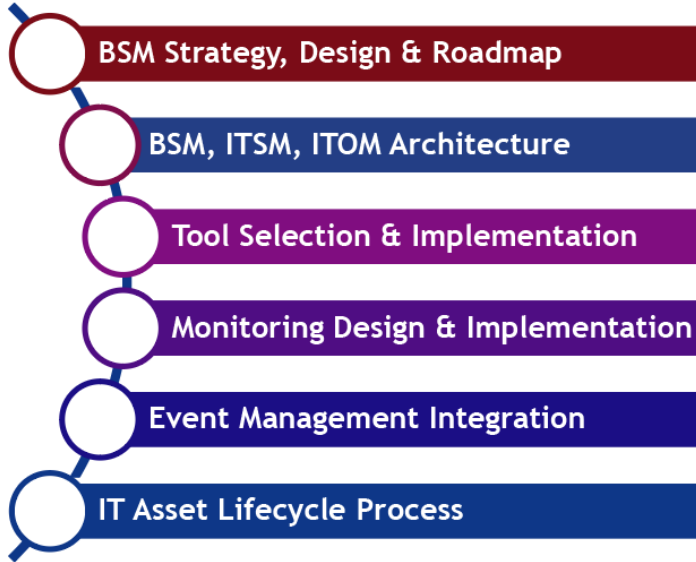
Organization achieve the best results by following a disciplined Maturity Model approach as outlined below



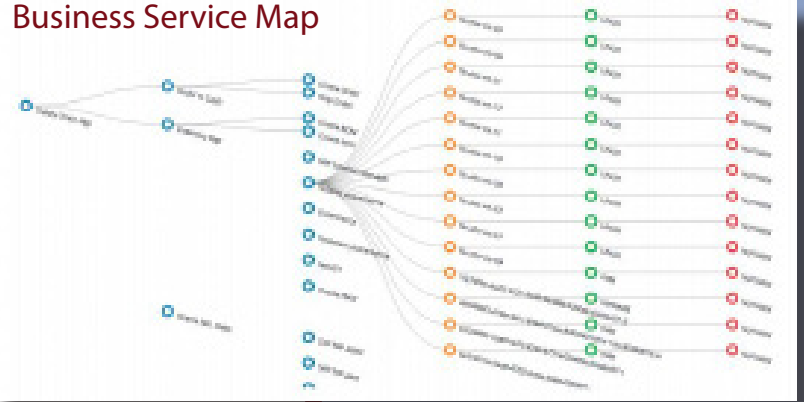
We specialize in delivering enterprise-class integration solutions supporting complex business processes involving multiple systems.

Offering Brief: Business Service Management

T4S BSM Service Offerings and Experience



Business Service Map



T4S Partners - BSM Core Competencies

- Auto Discovery & Dependency Mapping
- Service Asset & Configuration Management (SACM)
- Technical & Business Service Mapping
- Systems Management
- Event Management & Correlation
- Business Service Performance Monitoring
- IT Asset Lifecycle Management
- Process & Data Governance
- Process Orchestration & Workflow Automation
- Enterprise Monitoring
- Operations Dashboards
- Operations Automation

Our BSM Partners

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RESOLVE

VIRIMA
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About T4S

T4S Partners was founded to help our clients drive growth by effectively connecting systems, processes, people and insights.

T4S Partners consultants have helped some of the most recognizable brands in business achieve extraordinary results.

We can help you create compelling new customer solutions, optimize your IT organization and assets, and transform enterprise service management system into a competitive advantage. Let's talk about how T4S can help you!