T4S partners

A Powerful Combination for your ITSM Solution

JumpStart + Best Practices Toolkit accelerates implementation by combining Atlassian's core processes with T4S best practice configurations. T4S gets you up and running quickly, leveraging industry standards, reducing training costs, and speeding up time to value.

- Structured implementation with out-of-box functionality covering essential business requirements.
- Affordable, scalable ITSM solution for growing organizations—Atlassian JSM as a long-term option.
- Pre-built SaaS environment with ITIL-certified processes, Azure AD/email integration, dashboards, reporting, and self-service portal.
- Includes Train the Trainer sessions and Go-Live support.

What's included with the T4S JumpStart & Best Practices Toolkit?

The projects typically assume 4-6 weeks of effort; this can be adjusted depending on your schedule.
Here's what's included:

- Atlassian installation & setup (SaaS)
- Atlassian Guard for user account sync and SSO
- Email Integration (1 Domain)
- Incident, Change, Problem, Service Request and Knowledge Management Process
- Self-Service Portal | Service Catalog
- Service Level Agreement (SLA)
- Dashboards and Reporting
- Artificial Intelligence (AI)
- Train the Trainer training and Guide
- Go Live Support

Contents of "Best Practices Toolkit"

1. Framework Overview
- Introduction to ITIL
- Service Lifecycle

2. Process Documentation
- Process Flows
- Policies and Procedures
- Roles and Responsibilities

3. Templates and Forms
- Incident Management
- Service Request Management
- Problem Management
- Change Management
- Knowledge Management
- Self-Service Portal
- Service Catalog Management
- DevOps Integration

4. Guides and Manuals
- User Guides
- Best Practices Manuals
- Training Materials

5. Checklists and Assessments
- Process Checklists
- Maturity Assessments
- Gap Analysis

6. Metrics and KPIs
- Key Performance Indicators (KPIs)
- Reporting Templates
- Dashboard Tools

7. Tools and Technologies
- Software Recommendations
- Integration Guides

8. Continuous Improvement Resources
- Improvement Plans
- Benchmarking Tools
- Feedback Mechanisms

9. Case Studies and Examples
- Success Stories
- Lessons Learned

10. Regulatory and Compliance
- Compliance Checklists
- Audit Templates

$39,500 **Jumpstart**SM	$59,500 **Jumpstart+**SM	$Customer Designed **Enterprise**SM
"Best Practices Toolkit"	"Best Practices Toolkit"	"Best Practices Toolkit"
Incident Management	All of Jumpstart	All of Jumpstart+
Service Management	Major Incident	DevOps Management
Problem Management	CMDB	Line of Business: HR | PPM | SecOps
Change Management	Virtual Agents	Custom Processes
Knowledge Management	Customer Survey	Process Automation
Self-Service Portal | Service Catalog	Schedules, Escalations, On-call	Apps Integration
Artificial Intelligence	Integrations - Slack or MS Teams	Insights Data Analytics
Service Level Management	Advanced Artificial Intelligence	Go-Live & Post-Life Support
Go-Live & Post-Life Support	Go-Live & Post-Life Support	

Application Transformation
Development | Modernization | Optimization

Mission-critical applications that revolutionize our clients' business operations.

Areas of Focus: Application modernization strategy, cloud-native application development, mobile application development

Cloud Enablement
Supporting | Operating | Enabling

Cloud technology to transform our client's business in a clear, directed and secure way.

Areas of Focus: Enterprise system and event monitoring, cloud (hybrid) workload migration, DevOps and Compliant Cloud Solutions

Enterprise Service Management
Planning | Building | Operating

Enterprise service management process to transform business planning and operations

Areas of Focus: ESM Strategy & Planning, JSM Service/Asset Management Implementation, Service Asset & Configuration Management (SACM), Process automation & integration, and outgoing support services.

Cloud Enablement | Application Transformation | Enterprise Service Management

ADVISE
INNOVATE
INTEGRATE
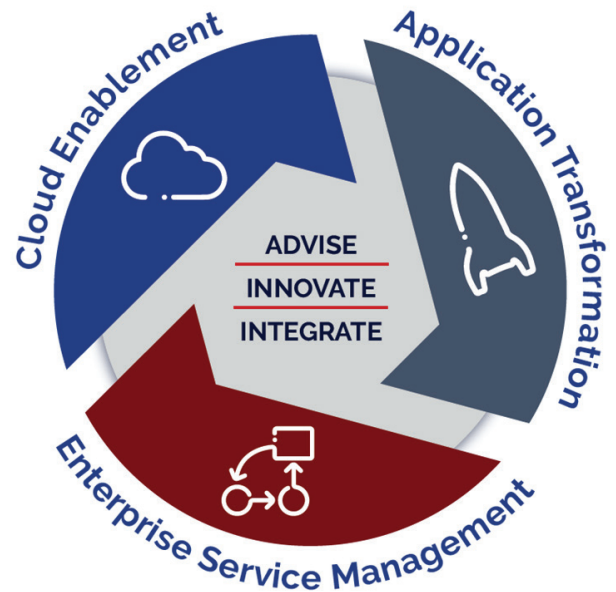
300+ Projects
EXM | ITSM |ITAM Expertise
With 20+ Certified Engineers

300+ ITSM Projects
50+ ITAM Projects

About T4S Partners

T4S Partners is focused on helping our clients achieve their desired outcomes by effectively connecting systems, processes, people, and insight to create competitive advantage.

We are a "Next Generation" consulting firm that helps organizations create compelling new customer solutions, optimize their IT organization and assets, and transform enterprise service management functions.

T4S Partners consultants have assisted some of the most recognizable brands in business achieve extraordinary results.

Our ITSM Partners

ATLASSIAN Marketplace Partner

ATLASSIAN Solution Partner

workato

VIRIMA
IT Automation Made Simple

1E

Microsoft

Contact Us

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