ATLASSIAN

Remedy your BMC headaches with Jira **Service Management**



BMC's perplexing product lines and high licensing costs are known to cause major ITSM headaches. Jira Service Management is the perfect remedy, delivering a modern solution that scales without breaking the bank. Unlike BMC's "next gen" offerings that feature a clunky interface and lengthy deployment cycles that put them decades behind, Jira Service Management offers a user-friendly interface that lets teams customize their work while bringing development, IT, and business teams together on the same platform.

Six reasons to choose Jira Service Management

1 A better experience for all teams With one unified Jira platform, break down silos and streamline collaboration

between Dev, IT, and business teams.

2 A more efficient, modern approach Eliminate unnecessary feature bloat and empower teams with out-of-the-box service management practices like CMDB and DevOps.

3 User friendly, speedy UI

Easily customize and manage your service desk with a flexible, low code editor and drag and drop interface.

4 Fast deployment, faster ROI

Get started quickly with a robust set of templates and guides - no need for costly consultants to configure and maintain workflows.

5 Faster time-to-value

Federated model and flexible processes that can pivot as your team's needs change, rather than forcing a one-sizefits-all approach.

One price, no surprises

No surprises here - inclusive, per agent pricing, with no extra cost for approvers or requesters, and no unexpected increases and renewals fees.

56 The user-friendly UI and integrations make it easy for our medical experts to get onboarded and start working quickly.

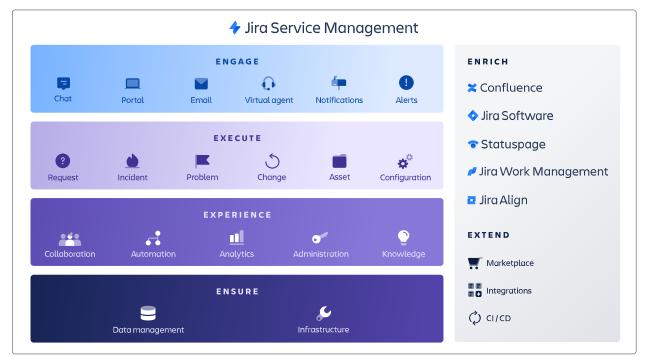
ROMAN BUGAEV, CHIEF TECHNOLOGY OFFICER, FLO HEALTH





Unlock high velocity service teams

Whether you're just getting started, or looking to switch to a faster, more flexible ITSM solution, Jira Service Management has all the features your team needs to deliver great service, fast on the same platform where developers and business teams already work.



Over 45,000 customers worldwide trust Jira Service Management to help them centralize and resolve service requests, respond to incidents, streamline changes, collect and maintain knowledge, manage assets and configuration items, and more.

With intuitive workflows and the ability to work autonomously, Jira Service Management unlocks high-velocity service teams across the business, not just within IT.

To top it all off, Jira Service Management is built on Atlassian's unified cloud technology platform that powers open and efficient collaboration between teams, information, and workflows across your enterprise. Give your teams a central view of their work and use integrations across the Atlassian portfolio and over 5,000 third party tools to make work flow.

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Atlassian is rapidly becoming the main hub of connection between teams, where everyone can find information and collaborate to deliver more value to our customers.

JOSE LUIS LIZÁRRAGA CASTRO IT SUPPORT ENGINEER, ENGIE MEXICO





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Choose Jira Service Management today. Learn more here.

