



Stop overspending on ServiceNow and switch to Jira Service Management



Though ServiceNow is well known in the ITSM world, customers know it best for its steep learning curve, painful upgrades, and sky high costs. That's why many companies are saying "see you never" to ServiceNow and choosing Jira Service Management, the only ITSM solution that unites development, IT, and business teams together on one, flexible platform. With transparent pricing, shorter implementation times, and an easy-to-use interface, Jira Service Management delivers a better return on your service management investment.

Six reasons to choose Jira Service Management

- 1 A better experience for all teams**
With one, unified Jira platform, break down silos and streamline collaboration between Dev, IT, and business teams.
- 2 A more efficient, modern approach**
Eliminate unnecessary feature bloat and use only what your team needs for a high return on investment.
- 3 User friendly, speedy UI**
Easily customize and manage your service desk with a flexible, low code editor and drag and drop interface.
- 4 Fast deployment, faster ROI**
Get started quickly – no need for endless upgrade cycles and costly consultants to configure and maintain workflows.
- 5 Easily expand without paying more**
With a federated data model, empower teams to work how they want while staying aligned with their org.
- 6 One price, no surprises**
No surprises here – inclusive, per agent pricing, with no extra cost for approvers or requesters.

“ With Jira Service Management, everything started to flow... We could finally link projects and use dashboards between our service management solution and Jira Software...We expect to save 70% this year on licensing costs alone.

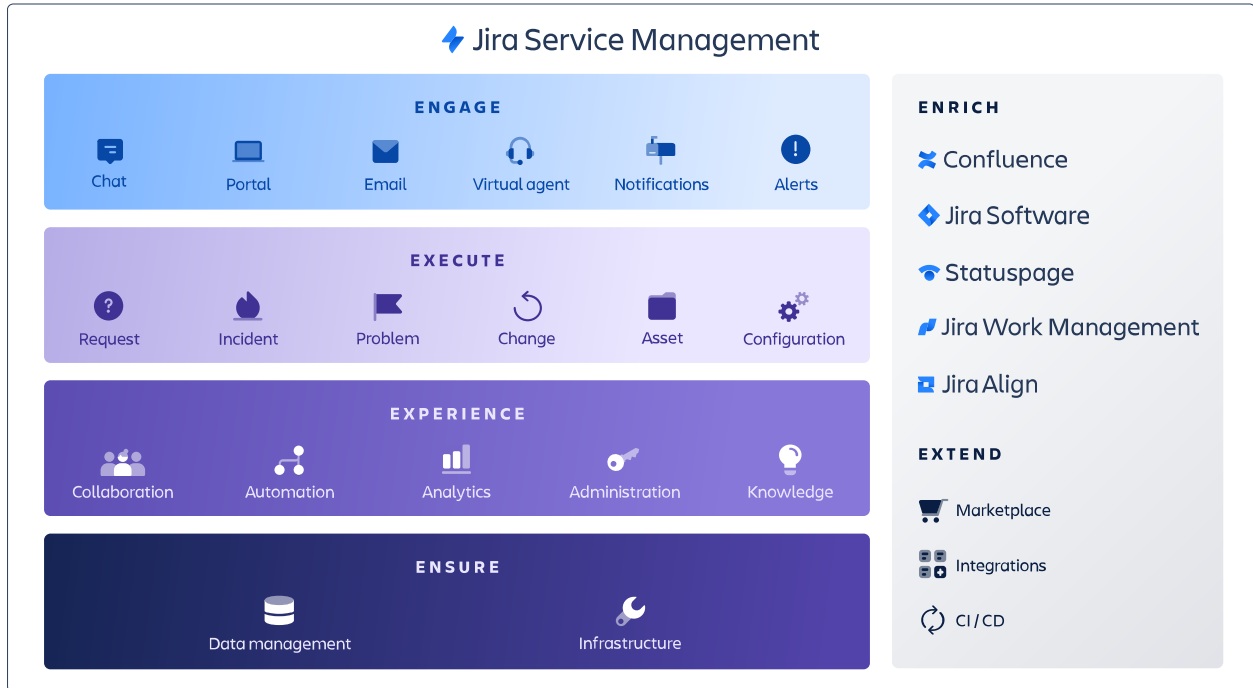
RACHID LAGHZAOUNI, MANAGER OF PMO TOOLS, SAINT-GOBAIN



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Unlock high velocity service teams

Whether you're just getting started, or looking to switch to a faster, more flexible ITSM solution, Jira Service Management has all the features your team needs to deliver great service, fast on the same platform where developers and business teams already work.



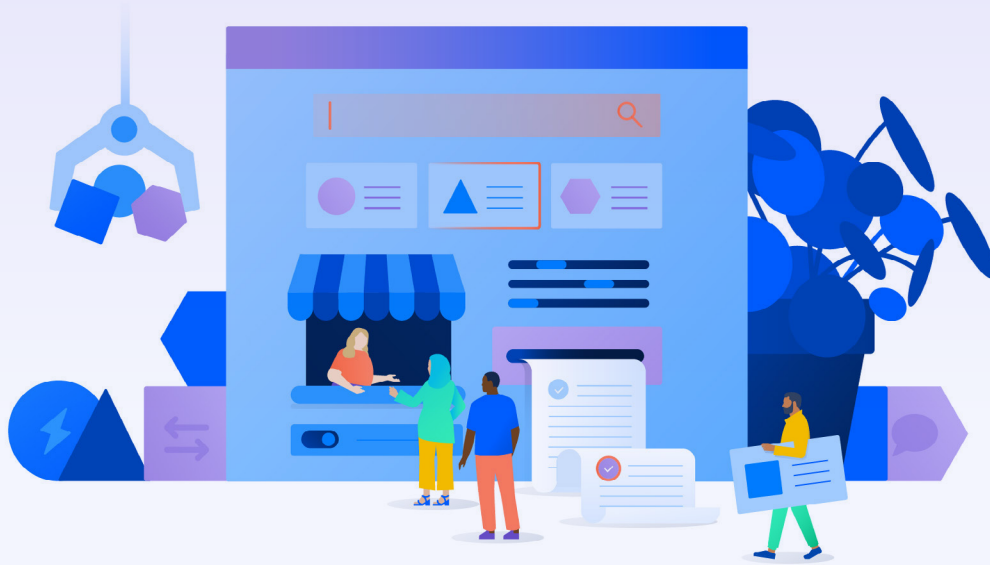
Over 45,000 customers worldwide trust Jira Service Management to help them centralize and resolve service requests, respond to incidents, streamline changes, collect and maintain knowledge, manage assets and configuration items, and more.

With intuitive workflows and the ability to work autonomously, Jira Service Management unlocks high-velocity service teams across the business, not just within IT.

To top it all off, Jira Service Management is built on Atlassian's unified cloud technology platform that powers open and efficient collaboration between teams, information, and workflows across your enterprise. Give your teams a central view of their work and use integrations across the Atlassian portfolio and over 5,000 third party tools to make work flow.

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All your ITSM competitors are these monolithic solutions that start at a list price of half a million dollars and need an army of consultants to get started.

DAVE TREFF
HEAD OF DIGITAL OPERATIONS,
GINKGO BIOWORKS



Contact your local Atlassian Solution Partner to learn how Jira Service Management can help your organization.



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